

## Women's Health of Southwest Louisiana, LLC

Alice Babst-Prestia, MD, APMC

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Anne B. Griepsma, APRN, FNP-C

### Notice of Social Media & Personal Communication Policies and Practices

In compliance with HIPAA Privacy laws, we request that you refrain from contacting Dr. Prestia or her staff, via social media, regarding your medical care, questions, or concerns.

We also request that you refrain from contacting Dr. Prestia or her staff via text message, calls to private numbers, or personal email, regarding your medical care, questions, or concerns.

**If you have a medical emergency *after hours*, please go to the nearest Emergency Room.**

If you have a non-emergent situation after hours, please call the office number and you will be given the Answering Service number during the recording. The Answering Service will connect you to the doctor on call.

This is to protect your privacy and ensure that your needs are met with appropriate care, attention and in a timely manner.

**If you have a medical emergency *during office hours* and are unable to reach our staff by phone, please do not wait for a call back. Proceed to the nearest Emergency Room.**

If we are unable to answer your call during office hours, we are either caring for patients in the office or on another line. Your calls are very important to us. Please leave a detailed message. Messages are checked regularly. Your call will be returned within one business day. Please do not leave more than one message on the same day.

Thank you for trusting Dr. Prestia and her staff with your care.

If you have questions or concerns regarding this policy, please ask to speak with our Office Manager.